



## Covid-19 Phase 2 Information and Frequently Asked Questions

### *What is the difference between a positive case, Household/Whānau of a positive case and a close contact?*

**Household/Whānau** - People who live in your house with you

**Positive Cases** - Someone who has tested positive for COVID 19

**Close Contact** - Someone who has had contact with a person with COVID 19 when they were infectious

The following table has been designed to help you understand what to do in each of the following scenarios. For any queries, please contact the school office - [office@tekopuru.school.nz](mailto:office@tekopuru.school.nz)

Scenario	Action
My child has received a positive test result	For NEW positive cases still attending school, please contact the school immediately - 09 439 1802. For positive cases already isolating, please inform the school office as soon as possible.
A person in my child's household has received a positive result.	Your child is now a close contact. Please keep them at home and let the office know in the usual way.
My child is getting a test because they are unwell.	Please keep your child at home until the results of the test are known. Let the school office know in the usual way.
A person in my child's household is getting a test because they are unwell.	Your child is able to come to school if they are well. Monitor for symptoms.
A person in my child's household is a close contact.	Your child should come to school as usual. Monitor for symptoms.
My child or a person in my child's household is a casual contact.	Your child should come to school as usual. Monitor for symptoms.

# COVID-19

## Frequently Asked Questions

This information is to support our families with any Covid-19 queries, and what you need to do.

In advance we know that this will end up in disruptions to your lives and work, and thank you for your understanding and support.

Please note that we are not the “health experts” and will follow the advice of the Ministry of Health and Education in the event we have a case at school.

Please also note that this information is subject to change, based on any updated guidelines from the Ministry of Education & Health.

**Click on the question below to find the information you need quickly...**

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- [A member of our household is a close contact. Can my child still attend school?](#)
- [We received the letter saying that my child is NOT a close contact. What do I need to do?](#)
- [My child has tested positive for Covid-19. What does this mean?](#)
- [My child is feeling unwell \(e.g. cough, headache, sore throat etc\) Can I still send them to school?](#)
- [Is it safe to send my child to school?](#)
- [What are you doing to keep my child safe?](#)
- [My child is anxious or scared. What advice do you have?](#)
- [My child needs to isolate at home. What support will school provide around teaching and learning?](#)

**Who do we advise if my child tests positive for Covid-19?**

Please contact Lee Anderson - [lee@tekopuru.school.nz](mailto:lee@tekopuru.school.nz), or [office@tekopuru.school.nz](mailto:office@tekopuru.school.nz)

**What actions does the school take when there is a positive case?**

We follow a response plan based on guidance from the Ministry of Education.

This involves:

- Seeking confirmation of the positive case, and when the infectious period was
- If this was on a school day, we then work through a contact tracing process
- We will advise whanau if there has been a positive case in their child’s class and let you know if your child is a close or casual contact.

- If this occurs during a school day, we will request that you come and collect your child as soon as you are able to. Arrive at the main office, and we will bring your child(ren) out to you safely.
- We will let the rest of the school whānau know that we have had a positive case.

## **How do we work out who is a Close Contact?**

There is detailed guidance around this from the Ministry of Education who will provide support with this process.

## **My child is a close contact. What does this mean?**

- This means your child has had contact with a positive case at our school.
- They will need to isolate for 7 days and be tested on day #5 (Note - the 7 days start from the date that they were in contact with a positive case at school. Because of the time lag between the confirmed case/test results, this may mean that your child only needs to remain home for a smaller number of days).
- The day #5 test is likely when you would receive the notification of being a close contact.
- We will advise you further regarding testing and isolation dates.

## **Do I need to provide anything before my child is able to return to school?**

For positive Covid cases or close contacts we would like to see the last negative test result if possible.

## **If my child is a close contact, does the rest of our household also need to isolate?**

No.

## **A member of our household is a close contact. Can my child still attend school?**

**Yes**, as above. Your child is able to attend school.

## **We received the letter saying that my child is NOT a close contact. What do I need to do?**

### **Your child is still able to attend school**

- You and your Whānau should watch for symptoms
- If any develop, get tested immediately
- Then, stay at home until you receive the result
- Please keep an eye out for school communications

## **My child has tested positive for Covid-19. What does this mean?**

This will mean that your child will need to isolate at home. All family members will be close contacts and also need to isolate. The Ministry of Health will provide more guidance.

## **A member of our household has tested positive. What does this mean?**

This will mean that your child will be a close contact and also needs to isolate. Ministry of Health will provide more guidance.

## **My child is feeling unwell (e.g. cough, headache, sore throat etc) Can I still send them to school?**

Please do not send your child to school. While these may be the normal bugs/sniffles that occur, we encourage you to get your child tested.

## POTENTIAL SYMPTOMS OF COVID-19



@SIOUXSIEW @XTOTL thespinoff.co.nz

SOURCE: WHO, CDC | CC-BY-SA 4.0 | 2 MARCH 2021

FOR THE LATEST INFO PLEASE SEE [who.int](http://who.int) or [health.govt.nz](http://health.govt.nz)

### Is it safe to send my child to school?

We have followed all the health and safety guidelines received from the Ministry of health. If your child is not a close contact, then school is still open for them and we encourage you to send them to school as much as you can.

### What are you doing to keep my child safe?

- All staff, volunteers, contractors on site are fully vaccinated
- All rooms are well ventilated
- Staff and students in Year 4 and above are wearing masks
- We have staggered break times and areas to assist with contact tracing and minimising contact between large groups of students.

### My child is anxious or scared. What advice do you have?

We are all working hard to make school fun, safe and a place of learning. We encourage you to focus on the things that they can do to help - mask-wearing, washing hands, getting a test (if required)

This website has some useful tips - <https://www.kidshealth.org.nz>

### My child needs to isolate at home. What support will school provide around teaching and learning?

We will provide support for learning at home. Please contact the school so we can arrange pickup.